

Neotel Social Media House Rules

Thank you for joining our conversation online. We appreciate your voice. This page provides a place to discuss Neotel, and our family of products, initiatives, services and breaking news. The following guidelines are designed to help provide a quality environment for our fans. Please take a minute to read them and keep them in mind whenever you participate.

By using or accessing this page, you agree to comply with Facebook, Twitter and LinkedIn's Terms and Conditions. While we are excited to hear from everyone, it is important to note that posts by fans to Neotel's social pages do not necessarily reflect the opinions of Neotel, nor do we confirm their accuracy.

We endeavour to answer all service and product related queries on our social media platforms, within an hour's turnaround time. It is absolutely against our company policy to share customer details, and all messages sent to us are treated with strict confidentiality and comply with the Protection of Personal Information Act no. 4 of 2013.

Furthermore, we do not tolerate these types of posts on our pages:

- Abusive, harassing, stalking, threatening or attacking others
- Defamatory, offensive, obscene, vulgar or depicting violence
- Hateful in language targeting race/ethnicity, religion, gender, nationality or political beliefs
- Fraudulent, deceptive, misleading or unlawful
- Trolling or deliberate disruption of discussion
- Violations of any intellectual property rights
- Spamming in nature
- Uploading files that contain viruses or programs that could damage the operation of other people's computers
- Commercial solicitation or solicitation of donations
- Link baiting (embedding a link in your post to draw traffic to your own site)

We reserve the right to remove any content or information you post on this page if we believe that it violates these rules or our policies.